

Walk-In Crisis Care Center

Highlights FY25 Report



Unique Visitors by Age FY Comparison

Age	FY25	FY24	FY23	FY22	FY21
0-6	22	35	37	40	12
7-12	134	171	179	157	67
13-17	244	232	270	331	144
18-24	211	217	170	210	157
25-29	116	134	95	117	123
30-39	217	213	170	197	174
40-49	137	138	113	99	94
50-59	70	93	84	82	67
60-69	44	62	47	56	46
70+	34	37	34	31	24

Average wait time:

13.94 minutes

Busiest day of the week:

Tuesday

Busiest hours: 12pm

86% report connection to resources

97.36% report improvement in well-being

Insurance Information FY25 by Age

Age	Medicaid	None	Private	Tricare	Medicare
0-6	10	1	9	2	0
7-12	41	4	76	11	1
13-17	83	13	126	11	4
18-24	55	35	112	2	2
25-29	31	28	55	0	1
30-39	74	41	88	8	7
40-49	42	22	64	3	12
50-59	20	9	36	1	8
60-69	10	5	16	3	12
70+	1	0	8	2	29

37% of children ages 7 - 12 would be at the Emergency Department

35% of children under 18 would be at the Emergency Department

56 schools made referrals

59% of all children referred by a school

Youth Presenting Concerns* by Age Range

Age	FY25	Suicide Concern	Homicide Concern	SUD Concern
0-6	22	4	4	1
7-12	134	70	13	13
13-17	244	165	20	54
18-24	211	113	5	95

*Concern indicates discussion during visit

Peer Referrals Accepted: 76

10.2% discussing SUD concern accepted Peer Referral

Walk-In Crisis Care Center
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