Fall Updates during COVID-19

Child Care Choices, in order to help mitigate the spread of Covid-19 as well as follow the mandate set forth by MSDE, will continue to hold most trainings virtually. Currently, Medication Administration, First Aid and CPR are being held in person with a limit on the number of attendees. You can register for our classes by calling 301-662-4549 or 410-751-2917, as well as going online: www.childcarechoices.info.

If Zoom is not for you we also have trainings online that will allow you to finish them at your own pace. You can take these trainings through our online portal on our website: http://training.fcmha.org/CVSFListfull.aspx.

Although Child Care Choices is currently still closed to the public we have opened up drop off services in both Carroll and Frederick for items such as printing, copying and laminating. For more information on these services, please contact us to make the arrangements for drop off, pick up and contact free payment!

Child Care Choices will continue to notify providers via email, phone and Facebook to ensure you are aware of any and all updates as changes are made for in-person trainings and visitors to the resource centers.

Staff will continue to be available via phone, email and virtual meet- ings during business hours. Please reach out if you have any ques- tions or concerns. We are here to support you through this time.

Do you have questions regarding training requirements and options? Support is still available for your professional development.

Contact Child Care Choices at 301-662-4549 or 410-751-2917 if you have questions or concerns.
CCC Technical Assistance Hours

Child Care Choices resource rooms in Frederick and Carroll will be closed until further notice due to the National Emergency regarding the COVID-19 pandemic. Our staff is still available to assist you during this time. If you need assistance, please call our office and a staff member will assist you.

Phone coverage hours are listed below. You can also reach us through email and virtual Zoom meetings. If you are looking for a specific type of technical assistance, you can find out the correct staff member to contact on the next page.

**Frederick County: 301-662-4549**
Typical hours are Monday through Thursday 8:30am-4:30pm.

**Carroll County: 410-751-2917**
Typical hours are Monday through Thursday from 9:00am-3:30pm.

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### Class Attendance Policy

**Registration fees are non-refundable** unless a class is cancelled by Child Care Choices. You must notify us **one business day in advance** in order to substitute another person, transfer to another workshop or receive credit towards future workshops. **After hours, please call 301-662-4549 and leave a message on extension 170 or email childcarechoices@fcmha.org.**

You must be present and active in the class for the **entire workshop** to receive a certificate for the credit hours. **Participants signing in or arriving late will not receive a certificate, credit, or refund.**

When attending a Zoom training, using a laptop or computer works best. Please have your camera on and be ready to participate via your microphone or chat box.

After completing your assessments and evaluations for your webinar trainings, please submit them to childcarechoices@fcmha.org.

We look forward to seeing you in class.
Child Care Choices
Contacts

Child Care Choices staff are happy to assist with your questions. If your issue requires specialized attention, send the appropriate staff member an email.

Frederick County Office
(301) 662-4549 - Inclement Weather ext. 170

Patty Morison x111   pmorison@fcmha.org
Program Director

Christie Berkey x122   cberkey@fcmha.org
Training and Technical Assistance Coordinator
(Training, Family Child Care, Start-up, Credentialing, NAFCC Accreditation, and CDA)

Sarah Martin x117   smartin@fcmha.org
Early Childhood Specialist
(PERKS, Head Start)

Stephanie Portillo x165   sportillo@fcmha.org
Early Childhood Specialist
(EXCELS, Accreditation, Environment)

Samantha Carter x327   scarter@fcmha.org
Early Childhood Specialist
(PERKS, EXCELS, School-Age Assistance)

Michele Stottlemyer   mstottlemyer@fcmha.org
Early Childhood Specialist
(PERKS, Infant/Toddler)

Carroll County Office
(410) 751-2917

Nancy Barry   nbarry@fcmha.org
Carroll County Coordinator

Fawn Turner   fturner@fcmha.org
Early Childhood Specialist
(PERKS, Infant/Toddler, Accreditation)

Resource Phone Numbers

General

Child Care Choices in Frederick 301-662-4549
Child Care Choices Carroll 410-751-2917
MD Medical Assistance Program 800-456-8900
Project ACT 301-695-9505 410-828-7700
2-1-1 Information and Referral 2-1-1
Poison Control 800-222-1222

Carroll County

MSDE Office of Child Care 410-549-6489
Child Protective Services 410-386-3434
Child Safety Seat Hotline 410-876-4448
Family Child Care Association Patti Jo Green, President 410-848-6686
Child Care Subsidy Program 866-243-8796
WIC 410-876-4898
Infants and Toddlers/Child Find 410-876-4437

Frederick County

MSDE Office of Child Care 301-696-9766
Child and Adult Care Food Program 301-600-6263
Child Protective Services 301-600-2464
Child Safety Seat Hotline 301-600-7328
Family Child Care Association Maria Vionet 240-409-4687
Northern Frederick County Early Childhood Educators Heather Fitzgerald, President 301-748-8798
Child Care Subsidy Program 866-243-8796
Infants and Toddlers 301-600-1612
Child Find 301-644-5292
WIC 301-600-2507

Need to update your fees or vacancy information in LOCATE?

Leave a message at 1-866-752-1614 or visit www.marylandfamilynetwork.org
Workshop Registration Policies

- Pre-registration and pre-payment are required for all trainings. Returned check fee is $20.
- Registration fees are non-refundable unless a class is cancelled by Child Care Choices. You must notify us one business day in advance in order to substitute another person, transfer to another workshop or receive credit towards future workshops. After hours leave a message on extension 170.
- Certificates will be sent at the conclusion of each workshop. Webinar certificates will be emailed and in-person Training certificates will be mailed. This will enable instructors to focus on the class objectives. All of our classes include an assessment component to allow participants to earn Core of Knowledge hours. Assessments must be turned in (via email for webinars) to ensure that the attendee has met the class objectives and gained the knowledge necessary to receive a Core of Knowledge certificate. CCC will offer further assistance to participants who do not meet or exceed the outlined objectives. CCC will send certificates within five business days (Monday-Thursday).
- A class may be cancelled if it does not have eight or more participants registered one week prior to the starting date.
- For inclement weather cancellation information or to leave a training related voice mail after hours, please call Child Care Choices at 301-662-4549 when the automated system answers, dial 170.
- You must be present and active in the class for an entire workshop to receive a certificate for the credit hours. Participants signing in or arriving late will not receive a certificate, credit, or refund.
- You will not receive credit hours if you have already taken a Child Care Choices training session of the same title or content with the same instructor.
- Workshops are designed for adults—children are not permitted during a webinar or in-person training. Please note if children are present, you may be asked to sign out/leave without a refund or credit.
- Professional conduct and participation are expected from all training participants.

Scribbles Count!
Emergent Writing

Making Families Welcome

Storytime for Infants and Toddlers

Baby Blocks

You Can Do This!
Accommodating All Children in Your Program

Scientific Minds: Inquiry Based Science

and many more...

Online registration is now available!

Go to www.childcarechoices.info and register today.

Three Ways to Register!

Call 301-662-4549 or 410-751-2917
Monday through Thursday 8:30am-4:30pm

Online at www.childcarechoices.info

Mailed or faxed registration forms are not accepted for webinars at this time. Once offices are open once more then registrations may be mailed to:
Child Care Choices, 226 S. Jefferson Street, Frederick, MD 21701 or fax to 301-695-4826
Transition Techniques
How long can a child wait? How many transitions do you have during the day? A transition is any time a child shifts from one activity to another, some are planned and some are not. We will discuss development, social emotional skills, how long children can wait and then join forces to come up with CSEFEL based transition techniques that will be very effective in making those transitions easier and flow smoothly.

Fee: $5.00        Clock Hours: 3 hours
Day/Time: Tues., Sept. 29, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, All
Instructor: Fawn Turner

Scribbles Count! Emergent Writing
It is an important aspect of the early childhood environment that caregivers understand that from the moment children have grasped a finger or a rattle, they have taken the first step in becoming a writer. Caregivers can encourage the development of writing skills by providing opportunities in a variety of settings and experiences. In this training participants will learn how to define emergent writing in the early childhood setting; they will become familiar with the developmental stages of writing; and, will come to know how to create a developmentally appropriate print rich environment.

Fee: $5.00        Clock Hours: 2 hours
Day/Time: Thurs., Oct. 15, 6:30 PM-8:30 PM
Location: Webinar
Audience/Level: All, Intermediate
Instructor: Michele Stottlemyer

How To Develop Critical Thinking Skills in Children
In this workshop, participants will learn about early brain development and why the most important time to develop critical thinking skills is in preschool. Participants will learn what early childhood educators and care providers need to do to help students flourish academically. 1.5 Child Development and 1.5 Curriculum

Fee: $5.00        Clock Hours: 3 hours
Day/Time: Thurs., Oct. 8, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, Intermediate
Instructor: Nicole Pierre

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Location: Webinar
Audience/Level: All, Intermediate
Instructor: Nicole Pierre

PURPLE Tears: Adults' Impact on Infant Emotional Intelligence
This workshop explores the period of PURPLE crying to identify child care and family caregivers' impact on infant emotional development and competence. Participants will consider and develop strategies to support families' ability to cope through this infant phase and other challenging times of child development.

Fee: $5.00        Clock Hours: 3 hours
Day/Time: Wed., Oct. 14, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, Intermediate
Instructor: Emily Tex

What do providers think about our Webinar trainings?
Child Care Choices has been continuously providing webinar trainings since the beginning of COVID. Providers have sent in their comments regarding the trainers as well as the trainings themselves.

"The workshop was fun and engaging."

"The instructors are very relaxed and welcoming, knowledgeable and helpful through the training."

"The instructors did a phenomenal job, made the class fun."

"Taking this training especially during this time has helped to remember the things that happen in the classroom that are not so fresh because we have not been in the classroom in so long."
Making Families Welcome: Positive Partnerships with Families
This course provides child care providers with the tools for understanding positive partnerships with parents/guardians/family members. It is designed to help providers select a variety of ways for families to be represented in their classrooms so that the children feel comfortable and to stay connected to their families and community while they are in the child care setting.

Fee: $5.00   Clock Hours: 3 hours
Day/Time: Thurs., Oct. 29, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, All
Instructor: Michele Stottlemyer

Anti-Bias and Cultural Competence Awareness
Everyone has a cultural, ethnic, racial, linguistic and/or religious heritage that influences their beliefs, values and behaviors. Creating culturally competent programs that are responsive to the staff members, community and families served can reduce possible conflicts and provides multiple benefits for everyone. Participants will identify and develop strategies to promote cultural competence.

Fee: $5.00   Clock Hours: 3 hours
Day/Time: Wed., Nov. 4, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, All
Instructor: Emily Tex

Early Intervention Coaching in Child Care Settings—Creating an Infants and Toddlers Dream Team
Presented by staff from Frederick County Infants and Toddlers Program
FCITP staff will provide an overview of the Infants and Toddlers Program and describe the process for how a child is determined eligible for services; describe the three targeted child outcome areas and how they influence our current practices; review what reflective coaching looks like with an emphasis on what it can look like in a child-care setting; and explore strategies for how we can work with you, together with families, to create an “early intervention dream team” providing meaningful, integrated, and collaborative services to children with special needs in your care.

Fee: $5.00   Clock Hours: 2 hours
Day: Wed., Oct. 21
Time: 7:00 PM-9:00 PM
Location: Virtual
A Sense of Place: Human Geography in the Early Childhood Classroom
Developing a sense of place through geographic experiences helps build the social and emotional foundation children need and will one day use as adults. This is a competent level training. Prerequisite knowledge required to successfully complete training.

Fee: $5.00  
Clock Hours: 3 hours
Day/Time: Thurs., Oct. 22, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, Intermediate
Instructor: Michele Stottlemyer

You've Got a Friend: Teaching Friendship Skills
Throughout the day, children learn to share, solve problems and collaborate. They also build friendships that promote positive social and emotional development. This workshop uses CSEFEL based tools and strategies to help providers teach appropriate social skills and create opportunities for children to practice these skills, teachers can improve all children’s social behaviors potentially for a lifetime. 2 hours Curriculum and 1 hour Child Development

Fee: $5.00  
Clock Hours: 3 hours
Day/Time: Tues., Oct. 27, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, All
Instructor: Fawn Turner

Combining Living and Learning
Participants will learn ways to create a quality child care environment in their home. The mixed aged group workshop will include space planning, organizational ideas, and ways to encourage independent hands on learning using everyday materials and activities. Providers are encouraged to bring photos of their child care environment to the training.

Fee: $5.00  
Clock Hours: 3 hours
Day/Time: Tues., Nov. 3, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, All
Instructor: Nicole Pierre

Teaching Problem Solving Throughout the Day
During this interactive training, participants will learn through group activities and video vignettes, the importance of being intentional when teaching children how to problem solve. Participants will also study the effects of understanding how to problem solve on social and emotional development and the overall effects on academic success. This training will also build participants knowledge base on the process of the problem solving steps and how to teach these steps to children.

Fee: $5.00  
Clock Hours: 3 hours
Day/Time: Thurs., Nov. 5, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, All
Instructor: Michele Stottlemyer

Caregiving as Curriculum: Using the Caregiving Time to Build Executive Function in Infants and Toddlers
Caregiving routines are often things we do to children instead of doing them with the children. Think of these times as opportunities to learn about each other. One on one time that is quite rare in group care. So it needs to be made the most of. Participants will learn to develop, plan and implement strategies promoting interactions for each child’s learning and development. They will also learn to integrate transitions and routines into a daily schedule that promotes a calm, unhurried environment.

Fee: $5.00  
Clock Hours: 2 hours
Day/Time: Thurs., Nov. 12, 6:30 PM-8:30 PM
Location: Webinar
Audience/Level: All, Intermediate
Instructor: Michele Stottlemyer

Professional Development Assistance Needed?
Help is available by phone, email or virtual Zoom meeting with Child Care Choices staff to help you with your professional development needs.

For more information:
Frederick - 301-662-4549
Carroll - 410-751-2917
Developmentally Appropriate Practice: Recognizing the Essentials
This training teaches child care providers the essentials Developmentally Appropriate Practice (known as DAP) so that teachers can use knowledge about child development to create a program that is suitable for the age and stage of development of the children in their group. It covers the 5 essentials of DAP which are age appropriateness, individual appropriateness, child-guided and teacher guided experiences, cultural and social responsiveness, and play.

Fee: $5.00       Clock Hours: 3 hours  
Day/Time: Thurs., Nov. 19, 6:00 PM-9:00 PM  
Location: Webinar  
Audience/Level: All, All  
Instructor: Michele Stottlemyer

Scientific Minds: Inquiry Based Science
This course focuses on the teacher’s role to introduce children’s science learning, exploration and the process of constructing, understanding and developing ideas of their natural world through work and play. It emphasizes the skills that children use and develop: working with one another, basic large and small-motor control, language and early mathematical understanding -inclusive for all early science learners.

Fee: $5.00       Clock Hours: 3 hours  
Day/Time: Tues., Dec. 8, 6:00 PM-9:00 PM  
Location: Webinar  
Audience/Level: All, All  
Instructor: Emily Tex

Healthy Children Through Nutrition and Physical Activity
Our nations’ children are at risk for being the first generation that may have a shorter life span than their parents due to poor nutrition and lack of physical activity. This training will help the child care teaches be better informed about the food choices, how to prepare a balanced, healthy menu, and creative movement activities to do throughout the day to increase the physical fitness levels of children in their care. Appropriate for preschool and school age programs.

Fee: $5.00       Clock Hours: 3 hours  
Day/Time: Tues., Sept. 22, 6:00 PM-9:00 PM  
Location: Webinar  
Audience/Level: All, All  
Instructor: Emily Tex

Success Over Stress: Gain Control of Your Life
Working full time, providing quality child care and managing your personal life can lead to large amounts of stress. Learn how to recognize and manage stress triggers and gain control of your life.

Fee: $5.00       Clock Hours: 3 hours  
Day/Time: Thurs., Sept. 24, 6:00 PM-9:00 PM  
Location: Webinar  
Audience/Level: All, All  
Instructor: Michele Stottlemyer

SIDS, SUID and Other Sleep-Related Infant Deaths
As infant and toddler caregivers, it is important to understand SIDS and sleep-related deaths, including the many strategies which can be implemented to reduce the risk of sleep-related death. Participants will review what is SIDS and sleep-related death, review recent research and statistics, gain greater understanding of the role child care plays in keeping infants safe, and the recommendations and strategies for keeping children safe.

Fee: $20.00       Clock Hours: 2 hours  
Day/Time: Wed., Oct. 7, 6:30 PM-8:30 PM  
Location: Webinar  
Audience/Level: All, All  
Instructor: Aurora Sanchez

Partnerships for Emotionally Resilient Kids (PERKS)
Contact PERKS if you are struggling with children in your program who have some challenging behaviors.

Frederick County:  301-662-4549  
Carroll County:  410-751-2917
Medication Administration
This MSDE OCC approved workshop teaches child care providers to safely administer medications, properly store them and accurately complete record keeping. Please bring a bag lunch. 4 hours Health, Safety & Nutrition and 2 hours Professionalism.
Fee: $60.00  Clock Hours: 6 hours
Day/Time: Sat., Oct. 10, 9:00 AM-4:00 PM
Location: Child Care Choices in Frederick
Audience/Level: All, All
Instructor: HealthLink

Basic Health and Safety
This workshop provides an overview of basic health and safety topics including the prevention and control of infectious diseases, SIDS, shaken baby syndrome and others. This workshop will satisfy the COMAR required training per federal CCDBG/CCDF guidelines as indicated by MSDE.
Fee: $30.00  Clock Hours: 3 hours
Day/Time: Tues., Oct. 13, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, All
Instructor: Nicole Pierre

SIDS, SUID and Other Sleep-Related Infant Deaths
See previous description.
Fee: $20.00  Clock Hours: 2 hours
Day/Time: Wed., Dec. 2, 6:30 PM-8:30 PM
Location: Webinar
Audience/Level: All, All
Instructor: Aurora Sanchez

Supporting Breastfeeding in Child Care
This training meets the Pre Service requirements for child care providers caring for children under the age of two. You will receive a certificate for .5 hour of continued training for only $5.00.

Webinar:
Wed., Oct. 7, 6:00-6:30pm
Wed., Dec. 2, 6:00-6:30pm

Email and computer access with speakers are required.

Maryland Child Care Resource Network Complaint Policy

Every member agency of the Maryland Child Care Resource Network strives to provide high quality service to the child care programs and families in their jurisdiction and throughout Maryland. It is our mission to ensure that every interaction with staff at the Child Care Resource Centers is positive and professional.

If you have concerns about an incident or some aspect of service at a Child Care Resource Center, please contact the director/manager directly. Contact information for these individuals can be found here.

If you are not satisfied with the way your concern is handled by the director/manager at the Child Care Resource Center, please contact Maryland Family Network at 410-659-7701 or email us. As the Statewide Coordinating Entity of the Maryland Child Care Resource Network, MFN will investigate the complaint or concern regarding services and take appropriate action.

The Maryland Child Care Resource Network, a program of Maryland Family Network, is a public/private partnership designed to expand and improve child care delivery in Maryland. Maryland Family Network manages the Network and operates as its Statewide Coordinating Entity and receives funding from the Maryland State Department of Education.
Why Risk It?: Managing Risk in Child Care
Learn ways to reduce the risks associated with owning your own family child care business. We will learn the different categories of risks, how to prepare for risks, and how to diminish the effect these risks have on the family child care home.

Fee: $5.00  Clock Hours: 3 hours
Day/Time: Wed., Oct. 28, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: Family/Director, All
Instructor: Nicole Pierre

Introduction to the Maryland Credential
This workshop explains the assessment-instructional cycle. Participants will leave with an understanding of how to assess children, analyze the data and make modifications to the curriculum to meet the learning needs of all children.

Fee: $5.00  Clock Hours: 2 hours
Day/Time: Tues., Nov. 10, 6:00 PM-8:00 PM
Location: Webinar
Audience/Level: All, All
Instructor: Christie Berkey

Including All Children and the Americans with Disabilities Act (ADA)
Workshop will cover information, strategies and resources on how to develop and implement an early childhood environment that is inclusive to all children and their families. The fundamental principles of the Americans with Disabilities Act will be covered using best practices standards to create policies and procedures that reflect the ADA and strategies for inclusion. This will meet the licensing requirement for the Including All Children and the ADA Training.

Fee: $30.00  Clock Hours: 3 hours
Day/Time: Wed., Sept. 23, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, All
Instructor: Nicole Pierre

Making Meaningful Connections: Building the Foundation of the Young Brain
This interactive training will build participants' knowledge around how a young child’s brain develops between the ages of birth through five. Participants will actively engage in “building a brain”, explore the importance of developing their own capacity, and learn specific strategies and interactions that grow healthy brains. After engaging with the content of this training, participants will have a better understanding of the core components used to support the growth of all learners. 1 hour Special Needs, 1 hour Professional, and 1 hour Child Development

Fee: $5.00  Clock Hours: 3 hours
Day/Time: Thurs., Dec. 3, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, Intermediate
Instructor: Michele Stottlemyer

Are you looking for an easier way to ensure your center staff is receiving their training hours?

Child Care Choices trainers are available via webinar for a wide variety of workshops in all core of knowledge areas, for your center on your professional development days or evenings.

Please contact us at 301-662-4549 or childcarechoices@fcmha.org for fee and scheduling information.

Get your professional development days on the books early!
Health and Safety Protocols for In-person Trainings

All attendees will be required to wear a face mask and fill out a health check form including temperature check prior to entering. Socially distancing will be enforced as well.

Special Needs

Using Art to Heal Trauma

Giving children opportunities to express themselves through creative art activities enables them to process experiences that trouble them. Explore the impact of trauma on the developing brain and explore the benefits to children of open art centers and free expressive art.

Fee: $5.00 Clock Hours: 3 hours
Day/Time: Wed., Dec. 9, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, All
Instructor: Christie Berkey

You Can Do This! Accommodating All Children in Your Program

This workshop session provides an overview of the characteristics of inclusive child care and ways caregivers can support different needs for different children. Participants will discuss and develop ideas for identifying program modifications and accommodations for children who have special needs or disabilities. This workshop does not satisfy any training required by OCC regulations.

Fee: $5.00 Clock Hours: 3 hours
Day/Time: Thurs., Dec. 10, 6:00 PM-9:00 PM
Location: Webinar
Audience/Level: All, Intermediate
Instructor: Michele Stottlemyer

First Aid/CPR

National Safety Council Basic First Aid

This course is appropriate for all child care providers who need to learn or review basic first aid. Three-year course completion cards are included and satisfy all child care requirements.

Fee: $50.00
Day/Time: Sat., Sept. 12, 9:00 AM-12:00 PM
Location: Child Care Choices in Frederick
Instructor: Sharan Koza

National Safety Council Infant/Child/Adult CPR

The National Safety Council CPR Program includes Adult, Infant, Child CPR, and choking procedures. This course satisfies all state requirements.

Fee: $50.00
Day/Time: Sat., Sept. 12, 12:30 PM-3:30 PM
Location: Child Care Choices in Frederick
Instructor: Sharan Koza

National Safety Council Basic First Aid

See previous description.

Fee: $50.00
Day/Time: Sat., Oct. 17, 9:00 AM-12:00 PM
Location: Child Care Choices in Carroll
Instructor: Sharan Koza

National Safety Council Infant/Child/Adult CPR

See previous description.

Fee: $50.00
Day/Time: Sat., Oct. 17, 12:30 PM-3:30 PM
Location: Child Care Choices in Carroll
Instructor: Sharan Koza

National Safety Council Basic First Aid

See previous description.

Fee: $50.00
Day/Time: Sat., Nov. 21, 9:00 AM-12:00 PM
Location: Child Care Choices in Frederick
Instructor: Sharan Koza

National Safety Council Infant/Child/Adult CPR

See previous description.

Fee: $50.00
Day/Time: Sat., Nov. 21, 12:30 PM-3:30 PM
Location: Child Care Choices in Frederick
Instructor: Sharan Koza

Need some help with your youngest children?

Call our Infant and Toddler Specialists! They can help you make the most of your environment and give you resources for developmentally appropriate activities!

Call Today:
Frederick: 301-662-4549
Carroll: 410-751-2917

NEW!
<table>
<thead>
<tr>
<th>Date</th>
<th>Title</th>
<th>Time</th>
<th>Location</th>
<th>Pg#</th>
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<tbody>
<tr>
<td>Sat., Sept. 12</td>
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<td>9:00 AM</td>
<td>CCC FR</td>
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<tr>
<td>Thurs., Sept. 17</td>
<td>Storytime for Infants and Toddlers</td>
<td>6:00 PM</td>
<td>Webinar</td>
<td>6</td>
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<tr>
<td>Tues., Sept. 22</td>
<td>Healthy Children Through Nutrition and Physical Activity</td>
<td>6:00 PM</td>
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<td>Wed., Sept. 23</td>
<td>Including All Children and the Americans with Disabilities Act (ADA)</td>
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<td>Thurs., Sept. 24</td>
<td>Success Over Stress: Gain Control of Your Life</td>
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**Online Trainings for Maryland Providers**

Child Care Choices is proud to offer online options for providers in a relaxed, at your own pace, format. We provide affordable and practical courses in a variety of engaging topics. All classes meet requirements for Core of Knowledge training through the MSDE.

We have a large number of individual core of knowledge courses as well as bundle packages available such as:

- **90 Hour Pre-service Training (Preschool 3-5 years of age)**
- **9-Hour Communication Course**
- **Child Development Associate (CDA) Credential Training**

Sign up at [www.childcarechoices.info](http://www.childcarechoices.info) and go to our Professional Development page. Please call us at 301-662-4549, if you have any questions!
## Workshop Index

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**LOCATION KEY:**

- **CCC CA** – Child Care Choices in Carroll  
  255 Clifton Blvd., Suite 319, Westminster

- **CCC FR** – Child Care Choices in Frederick  
  226 South Jefferson St., Frederick  
  Please enter through the George L. Shields Community Services Wing

- **Webinar** – Computer with webcam, microphone and speakers as well as email access required.
LOCATE: Child Care Complaint Policy

Through the LOCATE service, parents share feedback with the LOCATE staff on the programs in the files: licensed child care centers, registered family child care providers and accredited preschools and camps. While this feedback is at times positive, it sometimes concerns complaints parents have about child caregivers. Of course, LOCATE and the Maryland Child Care Resource Network want to use this information in a way that is fair to providers and parents, while protecting children, as well.

Therefore, the LOCATE Complaint Policy was developed and has been in effect since its approval by the Maryland Committee for Children Board in November, 1983. According to this policy, all complaints made to LOCATE about child care providers/facilities are recorded. The type of complaint is then determined:

- **Less Serious Complaint - No Violation**: complaints which do not involve violations of child care regulations; complaints about situations which do not pose a threat to the safety, health or welfare of a child.

- **Less Serious Complaint Involving Violation**: complaints of any violation of Office of Child Care (OCC), Maryland State Department of Education (MSDE) regulations, and/or the Health Department which do not pose a threat to the health, safety or welfare of a child.

- **Serious Complaint**: any threat to the immediate health, safety, or welfare of a child.

When a parent calls LOCATE with a complaint, the referral specialist advises him/her to register the complaint directly with the appropriate regulatory agency and/or Protective Services. Names and telephone numbers of the person with whom the parent should speak are provided.

When a Serious Complaint is received concerning one of the providers of facilities in the LOCATE system, no referrals are made by the referral specialists to that provider/facility. The LOCATE Director also communicates with the appropriate regulatory agency personnel about the complaint, and maintains the "hold" on the provider/facility until the agency's disposition of the complaint is known. Should the investigation result in no action, the "hold" status is removed from that provider's/facility's records. Should the license or registration be revoked, the record is removed from the LOCATE files. Providers are advised of LOCATE's actions in writing.

A provider may appeal the LOCATE Director's decision to cease referrals. Appeals are first addressed to the LOCATE Advisory Committee. Final appeals may be made to the board of the Maryland Family Network.

It is the position of LOCATE and MFN that the Complaint Policy is both fair and workable. Safeguards and due process are afforded to the care givers in the files, and parents' and children's rights to safety are addressed, as well.

Any questions on this policy should be addressed to FloJean Speck, LOCATE: Child Care at Maryland Family Network, 410-659-7701 x259 or fspeck@marylandfamilynetwork.org.
**Participant’s Name:** ________________________________________________

(Please Print)

**I am a:**

- [ ] Center/ Preschool Director  
- [ ] Center/ Preschool Staff  
- [ ] Family Child Care Provider  
- [ ] Potential Family Provider  
- [ ] Other ____________________

**Home Address**

____________________________________________________________________

____________________________________________________________________

City ____________________  
State ____________________  
Zip Code ____________________  
County ____________________

**Work/ Program Address**

(If different from above)

____________________________________________________________________

**Home/ Evening Phone** ____________________  
**Work/ Daytime Phone** ____________________

**Alternate/ Cell Phone** ____________________  
**Email Address** ____________________

---

**WORKSHOP POLICIES**

CCC’s Registration Policies are outlined on page 7. By signing below, you are acknowledging that you have read and agree to abide by all of our registration policies.

**Signature** ____________________  
**Date** ____________________

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**TOTAL**

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**WORKSHOP REGISTRATION PROCEDURES**

Complete the enclosed registration form and return with a check, money order, or credit card information to:

**Child Care Choices**  
226 South Jefferson Street  
Frederick, MD 21701  

Make checks payable to Child Care Choices/MHA.  
Returned check fee is $20; fees must then be repaid with cash, money order, or credit card.  
With a credit card you can register by phone at: 301-662-4549 or 410-751-2917; by fax 301-695-4826; or online at www.childcarechoices.info.

---

**PAYMENT INFORMATION**

**Payment By:**

- [ ] Check/Money Order (enclosed): __________  
  (Make checks payable to Child Care Choices/MHA)

- [ ] Credit Card (Visa or Master Card ONLY)
  
  - ________ - ________ - ________ - ________ Exp. Date: ______/______

  Card Identification Number _______ (Last 3 digits on back of card)

**Payer Name** ____________________

**Billing Address** (if different from above) ____________________

**Signature** ____________________  

(Credit Card statements will indicate Frederick County Mental Health as the merchant.)
The Child Care Primer is a publication of Child Care Choices, a program of the Mental Health Association of Frederick County. Child Care Choices is a member of the Maryland Child Care Resource Network with funding from the Maryland State Department of Education through Maryland Family Network.

“Child Care Choices is committed to promoting quality early care and education experiences for our children by providing a supporting link between parents, providers and the community.”